# FairLife Foundation Privacy Policy

# Our contact details

Name: Paul Boscott Address: Unit 40A, The Grove, Hatfield, AL9 7RN Phone Number: 020 3664 0377 E-mail: <u>info@fairlifecharity.org</u>

## The type of personal information we collect

We currently collect and process the following information:

- Personal identifiers, contacts and characteristics, for example:
- Name
- Email
- Phone Number
- Organisation
- Job title

## How we get the personal information and why we have it

Most of the personal information we process is provided to us directly by you for one of the following reasons:

- To assist us in processing an application for the FairLife Mark on behalf of your employer/organisation.
- To assist us in answering any questions that you may have.
- To assist us in addressing a concern you may raise.

We use the information that you have given us in order to respond to your application, question or concern.

We may share this information with FairLife Limited (wholly owned by the FairLife Foundation) who manage the FairLife Mark on behalf of the FairLife Foundation.

Under the UK General Data Protection Regulation (UK GDPR), the lawful bases we rely on for processing this information are:

# (a) Your consent. You are able to remove your consent at any time. You can do this by contacting: <u>info@fairlifecharity.org</u>

#### (b) We have a contractual obligation.

#### (c) We have a legitimate interest.

#### How we store your personal information

Your information is securely stored.

We keep the information that you submit via our website including name, organisation, email & phone number for the life of the charity or should you request we delete your data.

#### Your data protection rights

Under data protection law, you have rights including:

**Your right of access** - You have the right to ask us for copies of your personal information.

**Your right to rectification** - You have the right to ask us to rectify personal information you think is inaccurate. You also have the right to ask us to complete information you think is incomplete.

**Your right to erasure** - You have the right to ask us to erase your personal information in certain circumstances.

**Your right to restriction of processing** - You have the right to ask us to restrict the processing of your personal information in certain circumstances.

**Your right to object to processing** - You have the right to object to the processing of your personal information in certain circumstances.

**Your right to data portability** - You have the right to ask that we transfer the personal information you gave us to another organisation, or to you, in certain circumstances.

You are not required to pay any charge for exercising your rights. If you make a request, we have one month to respond to you.

Please contact us on 020 3664 0377 or <u>info@fairlifecharity.com</u> if you wish to make a request.

# How to complain

If you have any concerns about our use of your personal information, you can make a complaint to us at Paul Boscott, 020 3664 0377 or info@fairlifecharity.com

You can also complain to the ICO if you are unhappy with how we have used your data.

The ICO's address:

Information Commissioner's Office Wycliffe House Water Lane Wilmslow Cheshire SK9 5AF

Helpline number: 0303 123 1113

ICO website: <u>https://www.ico.org.uk</u>